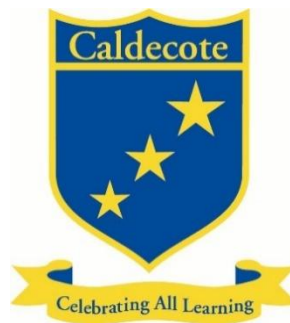


**Parents/Carers Code of Conduct**  
**Guidance for Parents/Carers of pupils in**  
**Caldecote Community Primary School**



**2025-2026**

**Care, Challenge, Persevere, Succeed - we are Caldecote!**

Safeguarding is defined as protecting children from maltreatment, preventing impairment of physical and mental health and/or development, ensuring that children grow up in the provision of safe and effective care and taking action to enable all children to have the best life chances.

## **Introduction & Purpose**

Caldecote Community Primary School are very fortunate to have supportive and friendly parents and carers. Our parents and carers recognise that educating our pupils is a process that involves partnerships between home and school and understand the importance of a good working relationship to equip children with the necessary skills to enter adulthood successfully. We are a caring school and aim to create a stimulating learning environment in which every individual has the opportunity to be the best they can be and as such, safeguarding our children from any harm, neglect or abusive behaviours and language is of paramount importance. For these reasons, we continue to welcome and encourage our parents and carers to participate fully in the life of our school and the pupils within it.

The purpose of this guidance is to provide a reminder to all parents, carers and visitors to our school about their expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding and respect.

## **Full Guidance**

### **We expect parents, carers and visitors to:**

- Respect the ethos, culture and values of our school
- Understand that both teachers and parents need to work together for the benefit of their children
- Demonstrate that **all** members of the school community should be treated with respect and therefore set a good example in their own language and behaviour
- Seek to clarify a child's version of events with the school's view in order to bring about a peaceful solution to any issue
- Correct own child's behaviour especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour
- Approach the school to help resolve any issues of concern
- Avoid using staff as threats to reprimand children's behaviour

### **In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:**

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an employee's office, office area or any other area of the school grounds including car park
- Using loud/or offensive language, swearing, cursing, using profane language or displaying anger
- Threatening to do actual bodily harm to a member of school staff, governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence
- Damaging or destroying school property

- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication
- Defamatory, offensive or derogatory comments regarding the school or any of the students/parent/staff, at the school on Facebook or other social media sites. (Appendix 1)
- The use of physical aggression towards another adult or child
- Approaching someone else's child in order to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences)
- Smoking and consumption of alcohol or other drugs whilst on school property

Should **any** of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds. We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

## **Appendix 1: Inappropriate use of Social Networking Sites**

Social media websites have, on occasions been used to fuel campaigns and complaints against schools, headteachers, school staff, and in some cases other parents/pupils. The governors consider that the use of social media websites being used in this way is unacceptable and not in the best interests of the children or the whole school community. Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the headteacher or the chair of governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that any pupil or parent/carer of a pupil(s) being educated in Caldecote Community Primary School is found to be posting defamatory comments on Facebook or other social media sites, they will be invited in by the headteacher to discuss their concerns. The school will also expect that any parent/carer or pupil removes such comments immediately. If the school feels that a criminal offence has been committed we would report this immediately to the police.